

Government College for Girls, Ludhiana

(NAAC Accredited 'A' Grade)



CRITERION - 1

METRIC NO. 1.4.1

INDEX

Sr. No.	Session	Content
1	2021-22	Specimen of feedback form students and parents
		Evaluation and Action Taken Report
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3	2019-20	Specimen of feedback form students and parents
		Evaluation and Action Taken Report
4	2018-19	Specimen of feedback form students
		Evaluation and Action Taken Report
5	2017-18	Specimen of feedback form students
		Evaluation and Action Taken Report

Session 2021-22

Sample feedback form Student:

GOVT. COLLEGE FOR GIRLS, LUDHIANA

TEACHER FEEDBACK FORM

1. Fill this form for all the teachers who taught you during the session 2021-22.
2. Fill only once for each teacher.

bcacompfinal@gmail.com [Switch accounts](#)

🔒 Not shared

* Indicates required question

SESSION *

2021-22

Email ID *

bcacompfinal@gmail

Contact No. *

998885543

COURSE NAME *

B.A.

GOVT. COLLEGE FOR GIRLS, LUDHIANA

bcacompfinal@gmail.com [Switch accounts](#)

🔒 Not shared

* Indicates required question

Give your response for the teacher you have selected.

1. Regularity in taking classes. *

Excellent

Very Good

Good

Fair

Average

2. Punctuality in class *

Excellent

Very Good

Good

Fair

Average

3. Knowledge about subject taught *

Excellent

Very Good

- Fair
- Average

4. Ability to link current knowledge and practical experience while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

5. Ability to involve students while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

6. Ability to maintain discipline in class *

- Excellent
- Very Good
- Good
- Fair
- Average



Average

7. Communication skills in class *

Excellent

Very Good

Good

Fair

Average

8. Effective use of Virtual Media in lecture *

Excellent

Very Good

Good

Fair

Average

9. Appropriate E-Content provided by faculty. *

Excellent

Very Good

Good

Fair

Average



Average

10. Availability after the class. *

- Excellent
- Very Good
- Good
- Fair
- Average

11. Covers syllabus in time *

- Excellent
- Very Good
- Good
- Fair
- Average

12. Uses fair internal evaluation process *

- Excellent
- Very Good
- Good
- Fair
- Average

13. Gives practical projects/case studies that enhance learning of students *

- Excellent
- Very Good
- Good
- Fair
- Average

13. Gives practical projects/case studies that enhance learning of students *

- Excellent
- Very Good
- Good
- Fair
- Average

14. Gives appropriate feedback to improve performance of students *

- Excellent
- Very Good
- Good
- Fair
- Average

Suggestion if any.

Your answer _____

[Back](#)

[Submit](#)

[Clear form](#)

Screenshot of Excel file of feedback received from Students for the session 2021-22 with Timestamp

1	Timestamp	SESSION	Email ID	Contact No.	COURSE NAME	SEMESTER	Subject	NAME OF TEACHER (MR./MRS./MISS./DR./SH.)	1. Regularity in taking classes.	2. Punctuality in class	3. Knowl subject t
2	5/10/2022 15:18:17	2021-22	B.COM.	SEMESTER-IV	SAPM	Jasdeep Kaur	Excellent	Very Good	Good
3	5/10/2022 15:19:53	2021-22	B.COM.	SEMESTER-IV	Auditing	Nivadita Sharma/Comme	Very Good	Very Good	Very Go
4	5/10/2022 15:50:55	2021-22	mansha1626@gmail.com	7814047616	B.COM.	SEMESTER-II	Commercial Law	Jasdeep Kaur	Very Good	Excellent	Excellen
5	5/10/2022 16:07:35	2021-22	sharnasamiksha555@gn	6284489286	B.COM.	SEMESTER-VI	Financial management	Sarita (commerce)	Excellent	Excellent	Excellen
6	5/10/2022 16:10:07	2021-22	sharnasamiksha555@gy	6284489286	B.COM.	SEMESTER-VI	Direct tax /laws	Preeti Chopra	Excellent	Excellent	Excellen
7	5/10/2022 16:11:33	2021-22	sharnasamiksha555@gy	6284489286	B.COM.	SEMESTER-VI	Issues in financial reporti	Nivadita Sharma/Comme	Excellent	Excellent	Excellen
8	5/10/2022 16:12:55	2021-22	sharnasamiksha555@gy	6284489286	B.COM.	SEMESTER-VI	Indian economy	Reena Chopra	Excellent	Excellent	Excellen
9	5/10/2022 17:13:30	2021-22	prabhnookaurca@gmail	7087554114	B.COM.	SEMESTER-VI	Direct tax	Preeti Chopra	Excellent	Excellent	Good
10	5/10/2022 19:50:38	2021-22	Jhpreeti1107@gmail.co	9876811885	B.COM.	SEMESTER-VI	Direct tax /laws	Preeti Chopra	Excellent	Excellent	Excellen
11	5/10/2022 19:52:37	2021-22	Jhpreeti1107@gmail.co	9876811885	B.COM.	SEMESTER-VI	Financial Management	Sarita (commerce)	Excellent	Excellent	Excellen
12	5/10/2022 19:53:51	2021-22	Jhpreeti1107@gmail.co	9876811885	B.COM.	SEMESTER-VI	Operational research	Vinod Mehra	Excellent	Excellent	Excellen
13	5/10/2022 19:54:55	2021-22	Jhpreeti1107@gmail.co	9876811885	B.COM.	SEMESTER-VI	Sectoral aspects of india	Reena Chopra	Excellent	Excellent	Excellen
14	5/10/2022 19:55:58	2021-22	Jhpreeti1107@gmail.co	9876811885	B.COM.	SEMESTER-VI	IFRS	Nivadita Sharma/Comme	Excellent	Excellent	Excellen
15	5/10/2022 19:58:19	2021-22	manpreetkaur92758@gn	7710166795	B.COM.	SEMESTER-IV	Advanced accounting	Vinod Mehra	Very Good	Very Good	Very Go
16	5/10/2022 20:00:07	2021-22	manpreetkaur92758@gn	7710166795	B.COM.	SEMESTER-IV	SAPM	Jasdeep Kaur	Very Good	Very Good	Very Go
17	5/11/2022 13:38:02	2021-22	dikshavadhwa649@gma	6239833946	M.COM.	SEMESTER-II	Business environment	Ruchi Raihan	Excellent	Excellent	Excellen
18	5/11/2022 13:46:21	2021-22	mehakbansal1311@gma	8427533362	B.COM.	SEMESTER-II	Commercial Law	Amardeep Kaur(COMME	Excellent	Excellent	Excellen
19	5/11/2022 13:47:59	2021-22	mehakbansal1311@gma	8427533362	B.COM.	SEMESTER-II	Economics	Reena Chopra	Excellent	Excellent	Excellen
20	5/11/2022 13:59:07	2021-22	poojagupta1646@gmail.	8427551646	BBA	SEMESTER-VI	BPS, MARKETING AND	Jaspreet Kaur(BBA)	Very Good	Very Good	Excellen
21	5/11/2022 14:02:17	2021-22	poojagupta1646@gmail.	8427551646	BBA	SEMESTER-VI	Ethics and marketing anc	Shiveta Miglani	Very Good	Very Good	Excellen
22	5/11/2022 14:05:16	2021-22	poojagupta1646@gmail.	8427551646	BBA	SEMESTER-VI	Advertisement and brand	Poonam (BBA)	Very Good	Excellent	Excellen
23	5/11/2022 14:06:48	2021-22	poojagupta1646@gmail.	8427551646	BBA	SEMESTER-VI	BPS	Monika Arora(BBA)	Very Good	Very Good	Very Go
24	5/11/2022 14:06:54	2021-22	Manyaa1923@gmail.com	6283663179	BBA	SEMESTER-II	Business law	Poonam (BBA)	Excellent	Excellent	Excellen
25	5/11/2022 14:09:15	2021-22	Manyaa1923@gmail.com	6283663971	BBA	SEMESTER-II	Economics and personal	Shiveta Miglani	Excellent	Excellent	Excellen
26	5/11/2022 14:15:02	2021-22	gkaur363585@gmail.com	8427186006	BBA	SEMESTER-VI	Business ethics	Shiveta Miglani	Very Good	Very Good	Very Go
27	5/11/2022 14:20:25	2021-22	divyamakkar2000@mai	9855804770	M.COM	SEMESTER-IV	Business ethics and com	Ruchi Raihan	Very Good	Very Good	Very Go

Evaluation Report of Student feedback on teachers:

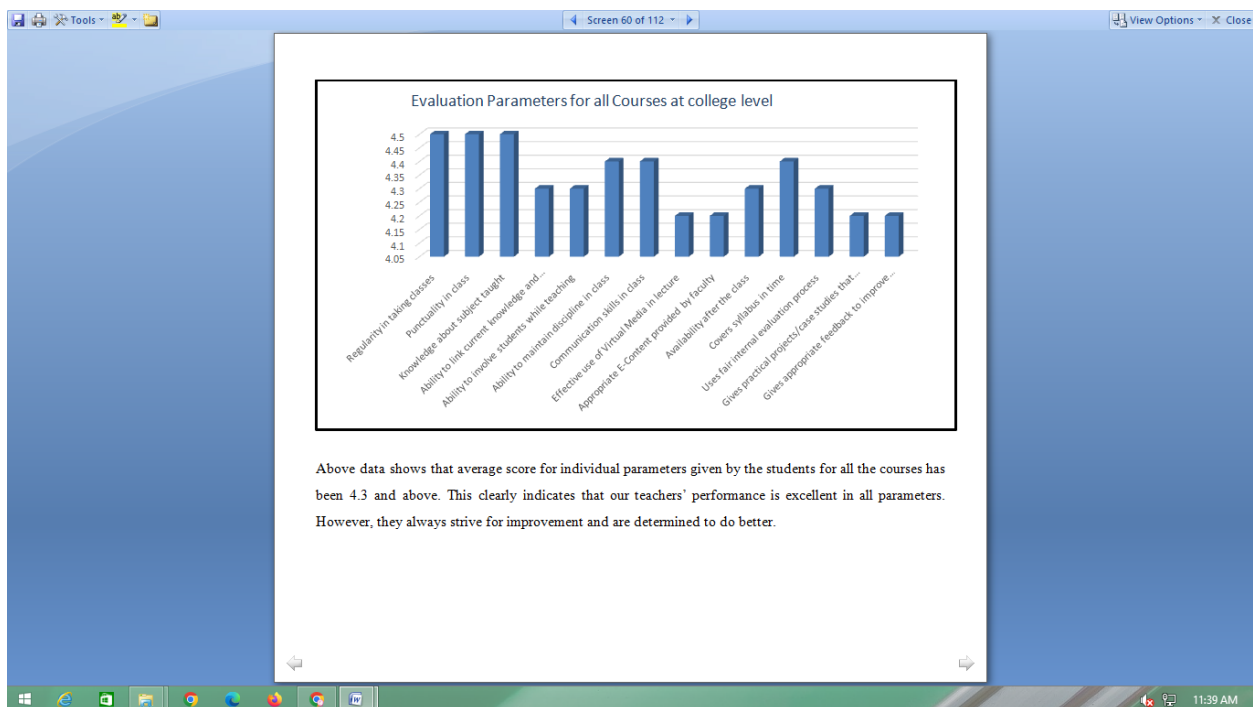
Screen 59 of 112

View Options Close

G. Overall Mean Score for Various Parameters (teachers)

Sr. No	Evaluation Parameters for all Courses at college level	Mean Score
1	Regularity in taking classes	4.5
2	Punctuality in class	4.5
3	Knowledge about subject taught	4.5
4	Ability to link current knowledge and practical experience while teaching	4.3
5	Ability to involve students while teaching	4.3
6	Ability to maintain discipline in class	4.4
7	Communication skills in class	4.4
8	Effective use of Virtual Media in lecture	4.2
9	Appropriate E-Content provided by faculty	4.2
10	Availability after the class	4.3
11	Covers syllabus in time	4.4
12	Uses fair internal evaluation process	4.3
13	Gives practical projects/case studies that enhance learning of students	4.2
14	Gives appropriate feedback to improve performance of students	4.2
15	Overall Average Score	4.3

11:38 AM



Feedback from Parents: Session 2021-22

Government College for Girls, Ludhiana

Parent Feedback Form SESSION 2021-22

bcacompfinal@gmail.com [Switch accounts](#) Not shared Draft saved

** Indicates required question*

Session *

2021-22

1. Ambience(example situation, atmosphere etc.) of the college with respect to the facilities given to your ward. *

Excellent

Very Good

Good

Fair

Average

2. The college environment is conducive for the overall development of your ward. *

Excellent

ward.

Excellent

Very Good

Good

Fair

Average

3. My ward is happy with hostel facilities. (If applicable)

Excellent

Very Good

Good

Fair

Average

[Clear selection](#)

4. My ward is given enough exposure as far as career orientation is concerned. *

Excellent

Very Good

Good

Fair

Average

- Excellent
- Very Good
- Good
- Fair
- Average

5. The environment of the college congenial for the students to discuss their problems. *

- Excellent
- Very Good
- Good
- Fair
- Average

6. The authorities are easily approachable regarding any queries. *

- Excellent
- Very Good
- Good
- Fair
- Average

- Average

7. The college is following Covid guidelines. *

- Excellent
- Very Good
- Good
- Fair
- Average

8. The college is conducting online classes effectively. *

- Excellent
- Very Good
- Good
- Fair
- Average

9. I get feedback about my ward(whenever required). *

- Excellent
- Very Good
- Good
- Fair

9. I get feedback about my ward(whenever required). *

- Excellent
- Very Good
- Good
- Fair
- Average

i) specific reasons for selecting this college for your ward

Your answer _____

ii) suggestions for how this college can be made more effective for students.

Your answer _____

ii) Any other suggestions for quality education.

Your answer _____

Submit

Clear form

Screenshot of Excel file of feedback received from Parents with Time Stamp: Session 2021-22

Microsoft Excel - Parent (GCG Ludhiana)2021-22 updated

Timestamp	Session	1. Ambier	2. The coll	3. My wari	4. My wari	5. The env	6. The aut	7. The coll	8. The coll	9. I get fee	(i) specific	(ii) suggest	ii) other suggestions	for quality education.
2022/05/10 2:58:47 PM GMT+5:30	2021-22	Average	Average	Average	Average	Average	Average	Average	Average	Average				
2022/05/10 3:02:03 PM GMT+5:30	2021-22	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent				
2022/05/10 3:21:28 PM GMT+5:30	2021-22	Excellent	Very Good		Excellent	Excellent	Excellent	Very Good	Excellent	Excellent				
2022/05/10 4:35:40 PM GMT+5:30	2021-22	Good	Very Good	Good	Fair	Good	Good	Good	Good	Very Good	Every stuc	By taking	Teachers should make the subject interesting	
2022/05/10 5:06:24 PM GMT+5:30	2021-22	Good	Good		Good	Good	Good	Very Good	Good	Good			improver	Sessions for teachers to teach in more effective
2022/05/10 5:35:35 PM GMT+5:30	2021-22	Good	Very Good		Very Good	Very Good	Excellent	Very Good	Good	Very Good				
2022/05/10 8:01:35 PM GMT+5:30	2021-22	Good	Good		Good	Fair	Very Good	Average	Very Good	Good				
2022/05/11 12:54:08 PM GMT+5:30	2021-22	Fair	Excellent	Fair	Average	Excellent	Excellent	Excellent	Good	Excellent				
2022/05/11 1:29:48 PM GMT+5:30	2021-22	Fair	Very Good		Good	Excellent	Very Good	Very Good	Very Good	Very Good	Very Good	repu	improve	t no
2022/05/11 1:31:21 PM GMT+5:30	2021-22	Fair	Fair	Very Good	Fair	Fair	Fair	Excellent	Excellent	Excellent	Good stud	improve	ii	Provide more facilities
2022/05/11 1:35:58 PM GMT+5:30	2021-22	Fair	Very Good		Good	Fair	Fair	Very Good	Fair	Very Good	It is a gov	improve	ii	Special trainings must give to the students accor
2022/05/11 1:44:25 PM GMT+5:30	2021-22	Fair	Good		Good	Very Good	Very Good	Fair	Good	Good				
2022/05/11 1:51:32 PM GMT+5:30	2021-22	Excellent	Very Good	Good	Good	Good	Good	Good	Good	Good				Giving gre
2022/05/11 1:51:54 PM GMT+5:30	2021-22	Excellent	Excellent		Excellent	Excellent	Fair	Excellent	Fair	Excellent				Doing their best to improve allover personality o
2022/05/11 2:00:16 PM GMT+5:30	2021-22	Average	Good		Average	Average	Average	Average	Good	Average	Because it is a gover	More focus on practical should be given rather th		
2022/05/11 2:09:19 PM GMT+5:30	2021-22	Fair	Good		Good	Good	Good	Good	Good	Good	Certification			
2022/05/11 2:14:02 PM GMT+5:30	2021-22	Very Good	Very Good	Good	Good	Very Good	Very Good	Excellent	Very Good	Very Good				
2022/05/11 2:15:56 PM GMT+5:30	2021-22	Very Good	Very Good	Good	Fair	Good	Good	Good	Good	Fair	Fees and (Infrastruc	Practical exposures should be provided	
2022/05/11 2:29:57 PM GMT+5:30	2021-22	Fair	Fair		Good	Fair	Good	Fair	Very Good	Good	For government jobs			
2022/05/11 2:33:37 PM GMT+5:30	2021-22	Good	Very Good		Very Good	Very Good	Good	Very Good	Very Good	Very Good	This college provides quality education.			
2022/05/11 2:34:20 PM GMT+5:30	2021-22	Good	Average	Good	Fair	Average	Fair	Good	Good	Average				
2022/05/11 2:34:38 PM GMT+5:30	2021-22	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Environm	There mu	By conducting tests and giving practical knowld	
2022/05/11 2:37:34 PM GMT+5:30	2021-22	Fair	Fair		Average	Average	Fair	Good	Good	Fair	Prestige	Practical knowledge must be given along with theoretical k		
2022/05/11 2:51:40 PM GMT+5:30	2021-22	Good	Good	Good	Good	Very Good	Very Good	Very Good	Very Good	Very Good	Feedback	Nothing	Nothing	
2022/05/11 2:58:06 PM GMT+5:30	2021-22	Excellent	Excellent	Fair	Very Good	Excellent	Excellent	Excellent	Excellent	Very Good	Excellent			
2022/05/11 3:02:58 PM GMT+5:30	2021-22	Average	Average	Good	Good	Average	Average	Average	Good	Average				
2022/05/11 3:08:11 PM GMT+5:30	2021-22	Excellent	Excellent		Excellent	Excellent	Excellent	Excellent	Excellent	Excellent				
2022/05/11 3:09:07 PM GMT+5:30	2021-22	Very Good	Very Good		Very Good	Very Good	Excellent	Excellent	Excellent	Very Good	Excellent			
2022/05/11 3:09:45 PM GMT+5:30	2021-22	Good	Good		Very Good	Very Good	Fair	Good	Good	Very Good	Quality ec	Provide one lecture for library		
2022/05/11 3:10:20 PM GMT+5:30	2021-22	Very Good	Very Good	Average	Excellent	Good	Good	Good	Average	Very Good	Concentrate on understanding of facts to studen			
2022/05/11 3:10:23 PM GMT+5:30	2021-22	Very Good	Excellent		Excellent	Excellent	Excellent	Very Good	Excellent	Excellent				
2022/05/11 3:10:52 PM GMT+5:30	2021-22	Very Good	Very Good		Very Good	Very Good	Good	Very Good	Very Good	Very Good	Best colle	College m	More Practical knowledge	
2022/05/11 3:15:56 PM GMT+5:30	2021-22	Excellent	Very Good	Very Good	Excellent	Very Good	Good	Very Good	Excellent	Excellent	The educ	For educa	excellen	

final formatted SSS REPORT 2021-22 - Microsoft Word

Home Insert Page Layout References Mailings Review View

Times New Roman 16

Normal No Spac... Heading 1 Heading 2 Title Subtitle Subtle Em... Emphasis Change Styles

G. Overall Analysis and Interpretation of Parents Feedback Survey

Parameter	Mean Score
1. Ambience	3.4
3. My ward is happy...	3.5
4. My ward is given...	3.1
5. The environment of...	3.3
6. The authorities are...	3.4
7. The college are...	3.4
8. The college is...	3.5
9. I get feedback about...	3.4

Category	Percentage
Excellent	9%
Very Good	10%
Good	22%
Fair	33%
Average	26%

Above graphs shows the parameter-wise mean score and overall average score for all the parameters. Analyzing all the parameters, parents are satisfied with regard to college facilities and systems as mean score of this parameter stands at 3.4. Parents were satisfied with regard to college covid guidelines and online mode of teaching but lot of improvements can be done with regard to hostel facilities.

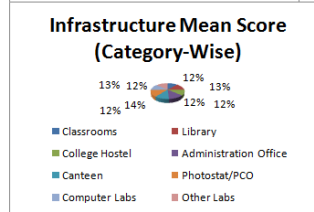
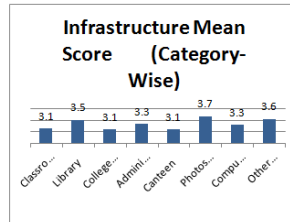
Activate Windows
Go to PC settings to activate Windows.

F. Overall Analysis and Interpretation of Infrastructure

Feedback Survey

Overall mean score for infrastructure regarding different categories of infrastructure is shown in following table:

Infrastructure		
S.No.	Infrastructure	Mean Score
1	Classrooms	3.1
2	Library	3.5
3	College Hostel	3.1
4	Administration Office	3.3
5	Canteen	3.1
6	Photostat/PCO	3.7
7	Computer Labs	3.3
8	Other Labs	3.6
Overall Mean Score		3.3



Above table and graph shows that average score for all the categories of infrastructure and its facilities lies above standard score of 3.0 which is an improvement over previous year. Facilities like hostel, canteen and classrooms demand regular and active attention of college authorities and this will add to overall satisfaction of our students.

Activate Windows
Go to PC settings to activate Windows.

Action Taken Report: 2021-22

Action Taken Report: Session 2021-22

On the basis of evaluation report by the SSS through the feedback received on the teaching learning process, infrastructure, amenities by the students & parents and informal interactions with the teachers following actions were taken by the IQAC

1. 39 out of 48 classrooms have been upgraded as smart classrooms.
2. Rs. 5.27 lakhs were spent on the repair and maintenance of infrastructure.
3. The transition of teaching from on campus to blended mode was successfully done.
4. An MOU has been signed by college where GCG has become Regional center along with Mahindra College, Patiala for Jagat Guru Nanak Dev Punjab State Open University, Patiala. The institution shall start skill based short the courses for the students.
5. The faculty members who are members of Board of studies were directed to discuss the relevance of curriculum and updating the syllabus to enhance the skill component, other teachers were directed to convey it to the Board of studies members of their subjects.

Principa
Govt. College for Girls
LUDHIANA.

(Dr. Pritam Kaur)

IQAC Coordinator
Govt. College for Girls

Session 2020-21

Sample feedback form Student:

Teachers Feedback from the students 2020-21

TEACHERS FEEDBACK 2020-21

GOVT. COLLEGE FOR GIRLS, LUDHIANA

TEACHER FEEDBACK FORM

1. Fill this form for all the teachers who taught you during the session 2020-21
2. Fill only once for each teacher.

bcacompfinal@gmail.com [Switch accounts](#)

Not shared

* Indicates required question

SESSION *

2020-21

Email ID *

bcacompfinal@gmail.com

Contact No. *

8965325889

COURSE NAME *

B.COM.

Email ID *

bcacompfinal@gmail.com

Contact No. *

8965325889

COURSE NAME *

B.COM.

SEMESTER *

SEMESTER-VI

Subject *

accounts

NAME OF TEACHER (MR./MRS./MISS./DR./SH.) *

Amardeep Kaur

Next

Clear form

GOVT. COLLEGE FOR GIRLS, LUDHIANA

bcacompfinal@gmail.com [Switch accounts](#)

Not shared

* Indicates required question

Give your response for the teacher you have selected.

1. Regularity in taking classes. *

- Excellent
- Very Good
- Good
- Fair
- Average

2. Punctuality in class *

- Excellent
- Very Good
- Good
- Fair
- Average

3. Knowledge about subject taught *

- Excellent
- Very Good

- Fair
- Average

4. Ability to link current knowledge and practical experience while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

5. Ability to involve students while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

6. Ability to maintain discipline in class *

- Excellent
- Very Good
- Good
- Fair
- Average

- Average

7. Communication skills in class *

- Excellent
- Very Good
- Good
- Fair
- Average

8. Effective use of Virtual Media in lecture *

- Excellent
- Very Good
- Good
- Fair
- Average

9. Appropriate E-Content provided by faculty. *

- Excellent
- Very Good
- Good
- Fair
- Average

Average

10. Availability after the class. *

- Excellent
- Very Good
- Good
- Fair
- Average

11. Covers syllabus in time *

- Excellent
- Very Good
- Good
- Fair
- Average

12. Uses fair internal evaluation process *

- Excellent
- Very Good
- Good
- Fair
- Average

13. Gives practical projects/case studies that enhance learning of students *

- Excellent
- Very Good
- Good
- Fair
- Average

13. Gives practical projects/case studies that enhance learning of students *

- Excellent
- Very Good
- Good
- Fair
- Average

14. Gives appropriate feedback to improve performance of students *

- Excellent
- Very Good
- Good
- Fair
- Average

Suggestion if any.

Your answer _____

[Back](#)

[Submit](#)

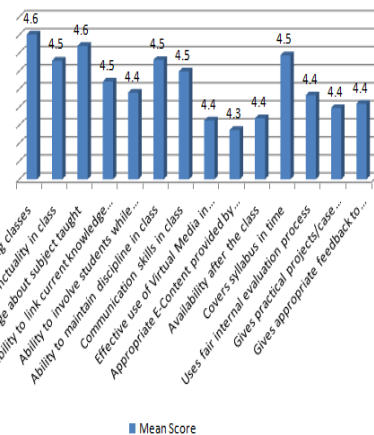
[Clear form](#)

Sl. No.	Date	Time	Course	Semester	Name of Teacher	Regularity in taking classes	Punctuality in class	Knowledge about subject taught	Ability to link current knowledge and practical experience while teaching	Ability to involve students while teaching	Ability to maintain discipline in class	Effective use of Virtual Media in lecture	Appropriate E-Content provided by faculty	Availability after the class	Covers syllabus in time	Uses fair internal evaluation process	Gives practical projects/case studies that enhance learning of students	Gives appropriate feedback to improve performance of students	Overall Average Score		
1	2021/06/11 6:24:21 PM	GNT+5:30	2020-21	321706v1 9078374.8 S.C.	SEMESTER Political Science	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.6	
2	2021/06/07 12:10:17 PM	GNT+5:30	2020-21	lumidevi 7903938.8 COM.	SEMESTER Cba	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.6	
3	2021/05/21 2:11:34 PM	GNT+5:30	2020-21	aanchhra 9877260.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
4	2021/05/31 11:40:58 AM	GNT+5:30	2020-21	bathhra 6283048.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Good	Good	Good	Fair	Fair	Fair	Average	Good	Good	Good	Fair	Fair	Fair	4.6	
5	2021/05/31 11:01:15 PM	GNT+5:30	2020-21	lil113031 98981436.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Very Good	Good	Good	Excellent	Very Good	Good	Good	Very Good	Excellent	Excellent	Good	4.5	
6	2021/06/05 10:35:17 AM	GNT+5:30	2020-21	sharande 8195084.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
7	2021/06/05 11:49 AM	GNT+5:30	2020-21	ajisara71 8437096.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Very Good	Very Good	Excellent	Excellent	Excellent	Very Good	Very Good	Very Good	Excellent	Excellent	Very Good	4.5	
8	2021/06/05 11:22:27 AM	GNT+5:30	2020-21	nikaur24 9872370.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
9	2021/06/05 11:31:28 AM	GNT+5:30	2020-21	kinderpr 9790701.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
10	2021/06/08 3:01:40 PM	GNT+5:30	2020-21	kajjukum 9464967.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Very Good	Very Good	Excellent	Very Good	Very Good	Very Good	Very Good	Excellent	Excellent	Excellent	4.5	
11	2021/06/08 11:16:43 PM	GNT+5:30	2020-21	charnam 8968086.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
12	2021/06/07 11:12:11 PM	GNT+5:30	2020-21	jamnekh 9260270.8 S.C.	(IIE SEMESTER) Teacher	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
13	2021/06/07 11:14:42 PM	GNT+5:30	2020-21	komlone 7884181.8 S.C.	(IIE SEMESTER) Organic	Amandeep	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5	
14	2021/06/07 11:15:41 PM	GNT+5:30	2020-21	karnhao 7814509.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Very Good	Very Good	Fair	Average	Average	Very Good	Very Good	Average	Average	Very Good	Very Good	Average	Average	4.5	
15	2021/06/07 11:18:51 PM	GNT+5:30	2020-21	rajyokhu 7717291.8 S.C.	(IIE SEMESTER) Zoology	Amandeep	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5	
16	2021/06/07 11:24:18 PM	GNT+5:30	2020-21	kajjukum 9464967.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Very Good	Excellent	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5	
17	2021/06/07 10:02:50 PM	GNT+5:30	2020-21	ndeedjh 9872671.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Good	Good	Good	Fair	Average	Good	Average	Average	Average	Good	Very Good	Excellent	Excellent	4.5	
18	2021/06/07 4:43:05 PM	GNT+5:30	2020-21	sheetsalbc 8264683.8 S.C.	(IIE SEMESTER) Organic	Amandeep	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5	
19	2021/06/07 4:44:21 PM	GNT+5:30	2020-21	navdeepk 9876402.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Good	Good	Good	Average	Good	Very Good	Good	Average	Good	Good	Good	Good	Good	4.5	
20	2021/06/07 4:44:21 PM	GNT+5:30	2020-21	navdeepk 9876402.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Good	Good	Good	Average	Good	Very Good	Good	Average	Good	Good	Good	Good	Good	4.5	
21	2021/06/07 4:44:21 PM	GNT+5:30	2020-21	sheetsalbc 8264683.8 S.C.	(IIE SEMESTER) Inorganic	Amandeep	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5	
22	2021/06/07 4:54:15 PM	GNT+5:30	2020-21	tanjiasri 9478748.8 S.C.	(IIE SEMESTER) Organic	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
23	2021/06/07 4:54:46 PM	GNT+5:30	2020-21	anjali001 8847549.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
24	2021/06/07 5:00:02 PM	GNT+5:30	2020-21	79087481 7814848.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
25	2021/06/07 5:17:14 PM	GNT+5:30	2020-21	jj798337 6284947.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Good	Very Good	Very Good	Very Good	Excellent	Very Good	Good	Very Good	Excellent	Very Good	Good	4.5	
26	2021/06/07 5:42:24 PM	GNT+5:30	2020-21	jjy95912 9502356.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Very Good	Good	Good	Excellent	Very Good	Very Good	Good	Very Good	Excellent	Very Good	Fair	4.5	
27	2021/06/07 5:46:57 PM	GNT+5:30	2020-21	cheenuk 7888581.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Good	Good	Fair	Excellent	Very Good	Average	Fair	Average	Good	Good	Good	4.5	
28	2021/06/07 6:07:19 PM	GNT+5:30	2020-21	greatgod 9256290.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
29	2021/06/07 6:31:09 PM	GNT+5:30	2020-21	maanid4 8360731.8 S.C.	(IIE SEMESTER) Organic	Amandeep	Excellent	Excellent	Very Good	Very Good	Very Good	Excellent	Very Good	Very Good	Very Good	Very Good	Excellent	Excellent	Very Good	4.5	
30	2021/06/07 6:40:21 PM	GNT+5:30	2020-21	akshami 8289006.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Good	Fair	Good	Excellent	Very Good	Very Good	Good	Good	Excellent	Excellent	Good	Very Good	4.5
31	2021/06/07 7:07:16 PM	GNT+5:30	2020-21	tanmayk 9154300.8 S.C.	(IIE SEMESTER) Organic	Amandeep	Very Good	Very Good	Very Good	Good	Very Good	Very Good	Good	Fair	Good	Good	Good	Good	Good	4.5	
32	2021/06/07 7:28:54 PM	GNT+5:30	2020-21	kanuikat 9903309.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Excellent	Excellent	Fair	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	4.5	
33	2021/06/08 11:59:45 AM	GNT+5:30	2020-21	jasrajali 7087921.8 S.C.	(IIE SEMESTER) Botany	Amandeep	Excellent	Excellent	Excellent	Very Good	Excellent	Excellent	Very Good	Very Good	Excellent	Excellent	Good	Excellent	Excellent	Very Good	4.5
34	2021/06/10 11:58:00 PM	GNT+5:30	2020-21	mhetaur 8728071.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Very Good	Very Good	Excellent	Very Good	Excellent	Excellent	Excellent	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5
35	2021/06/11 6:06:21 PM	GNT+5:30	2020-21	ashpreet 9914308.8 S.C.	(IIE SEMESTER) Chemistry	Amandeep	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	4.5

G. Overall Mean Score for Various Parameters (teachers)

Evaluation Parameters for all Courses at college level	Mean Score
Regularity in taking classes	4.6
Punctuality in class	4.5
Knowledge about subject taught	4.6
Ability to link current knowledge and practical experience while teaching	4.5
Ability to involve students while teaching	4.4
Ability to maintain discipline in class	4.5
Communication skills in class	4.5
Effective use of Virtual Media in lecture	4.4
Appropriate E-Content provided by faculty	4.3
Availability after the class	4.4
Covers syllabus in time	4.5
Uses fair internal evaluation process	4.4
Gives practical projects/case studies that enhance learning of students	4.4
Gives appropriate feedback to improve performance of students	4.4
Overall Average Score	4.5

Overall Mean Score for Various Parameters (teachers)



Above data shows that average score for individual parameters given by the students for all the courses has been 4.4 and above. This clearly indicates that our teachers' performance is excellent in all parameters. However, they always strive for improvement and are determined to do better.

FEEDBACK FROM PARENTS 2020-21

Government College for Girls, Ludhiana

Parent Feedback Form

bcaompfinal@gmail.com [Switch accounts](#) Not shared Draft saved

* Indicates required question

Session *
2020-21

1. Ambience(example situation, atmosphere etc.) of the college with respect to the facilities given to your ward. *

Excellent
 Very Good
 Good
 Fair
 Average

2. The college environment is conducive for the overall development of your ward. *

Excellent
 Very Good
 Good
 Fair
 Average

3. My ward is happy with hostel facilities.(if applicable)
-

3. My ward is happy with hostel facilities.(if applicable)

Excellent
 Very Good
 Good
 Fair
 Average

[Clear selection](#)

4. My ward is given enough exposure as far as career orientation is concerned. *

Excellent
 Very Good
 Good
 Fair
 Average

5. The environment of the college congenial for the students to discuss their problems. *

Excellent
 Very Good
 Good
 Fair
 Average

6. The authorities are easily approachable regarding any queries. *

Excellent
 Very Good
-

- Excellent
- Very Good
- Good
- Fair
- Average

7. The college is following Covid guidelines. *

- Excellent
- Very Good
- Good
- Fair
- Average

8. The college is conducting online classes effectively. *

- Excellent
- Very Good
- Good
- Fair
- Average

9. I get feedback about my ward(whenever required). *

- Excellent
- Very Good
- Good
- Fair
- Average

- Excellent
- Very Good
- Good
- Fair
- Average

9. I get feedback about my ward(whenever required). *

- Excellent
- Very Good
- Good
- Fair
- Average

i) specific reasons for selecting this college for your ward

Your answer _____

ii) suggestions for how this college can be made more effective for students.

Your answer _____

ii) Any other suggestions for quality education.

Your answer _____

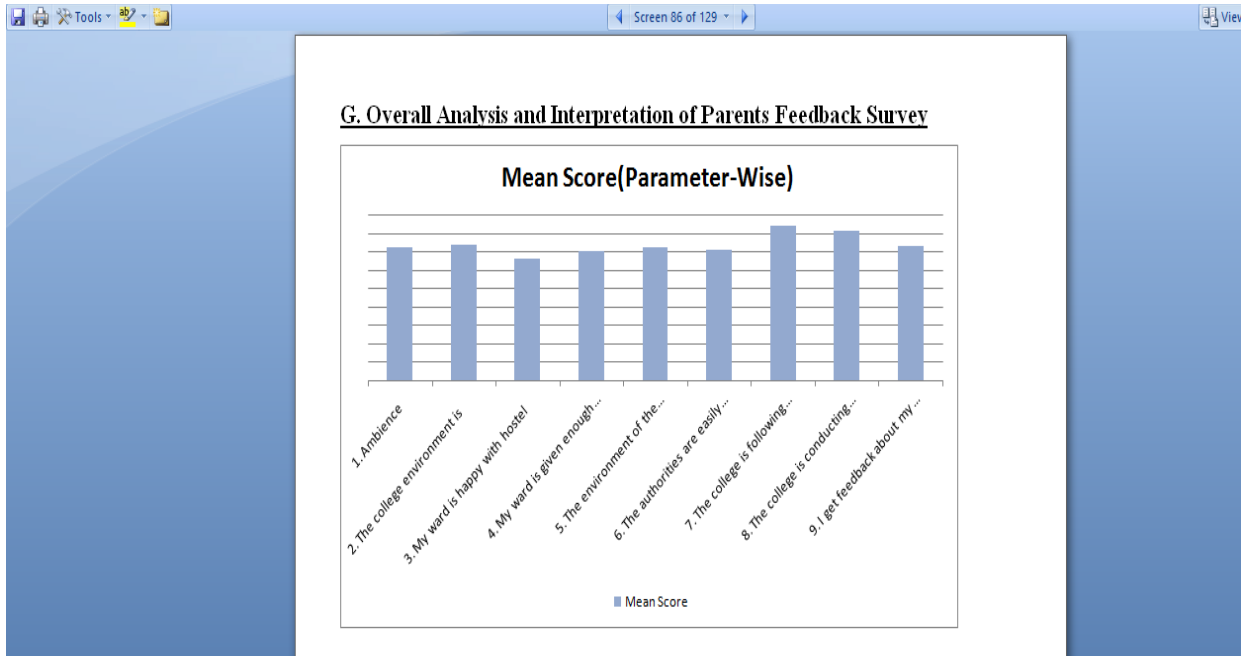
Submit

Clear form

Screenshot of Excel file of feedback received from Parents with Timestamp: Session 2020-21

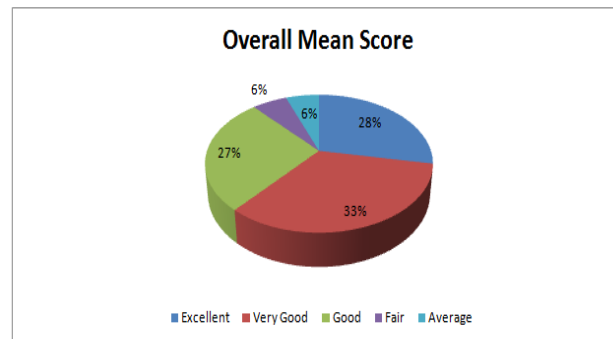
Feedback Form-Parent (GCG Ludhiana)2020-21 .XLSX

Timestamp	Session	1. Ambier	2. The col	3. My wai	4. My wai	5. The eni	6. The auf	7. The col	8. The col	9. I get fei	specific ii	suggest ii	Any other suggestions for quality education.
2021/05/14 1:54:37 PM GMT+5:30 2020-21		Excellent	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Excellent	Very Goo	Very Goo	Very goo	Good stu	Give more practical knowledge
2021/05/14 2:34:50 PM GMT+5:30 2020-21		Excellent	Excellent			Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	
2021/05/14 2:54:23 PM GMT+5:30 2020-21		Fair	Fair	Fair	Good	Good	Very Goo	Excellent	Very Goo	Fair	Experienc	No	No
2021/05/14 2:54:27 PM GMT+5:30 2020-21		Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo
2021/05/14 3:36:10 PM GMT+5:30 2020-21		Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Because s By workin Work hard
2021/05/14 6:33:57 PM GMT+5:30 2020-21		Very Goo	Good		Average	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	Very Goo	
2021/05/14 10:46:44 PM GMT+5:30 2020-21		Excellent	Excellent		Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	
2021/05/15 3:00:58 PM GMT+5:30 2020-21		Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	Good	
2021/05/15 9:14:04 PM GMT+5:30 2020-21		Good	Good		Average	Fair	Good	Fair	Good	Very Goo	because i	it is a gov	stop pressuring children as kids and be professional
2021/05/17 7:57:25 PM GMT+5:30 2020-21		Very Goo	Very Goo		Very Goo	Very Goo	Very Goo	Excellent	Excellent	Very Goo			
2021/05/17 8:02:04 PM GMT+5:30 2020-21		Good	Good		Very Goo	Good	Fair	Excellent	Good	Good			
2021/05/17 8:03:17 PM GMT+5:30 2020-21		Average	Average	Average	Average	Average	Average	Average	Average	Average	Reputed (Focus on	Give more exposure and impose less restrictions
2021/05/17 8:08:43 PM GMT+5:30 2020-21		Good	Fair		Fair	Good	Very Goo	Excellent	Very Goo	Very Goo	It is one o	By remov	More focus on practical situations than just on book readi
2021/05/17 8:16:16 PM GMT+5:30 2020-21		Fair	Good	Fair	Good	Fair	Average	Very Goo	Very Goo	Good	Recognize	Improvig	Once a week practical education
2021/05/17 8:17:40 PM GMT+5:30 2020-21		Fair	Good	Fair	Average	Average	Average	Fair	Fair	Fair	Because this	college have	great experiences This college has always ranked firs
2021/05/17 8:17:55 PM GMT+5:30 2020-21		Very Goo	Very Goo		Very Goo	Excellent	Very Goo	Very Goo	Very Goo	Very Goo			
2021/05/17 8:19:27 PM GMT+5:30 2020-21		Excellent	Excellent	Excellent	Very Goo	Very Goo	Very Goo	Excellent	Very Goo	Excellent	This colle	Everythin	No it was very good
2021/05/17 8:24:35 PM GMT+5:30 2020-21		Good	Good		Good	Fair	Good	Good	Very Goo	Good	Because it is	consid	Improvement is facilities
2021/05/17 8:26:26 PM GMT+5:30 2020-21		Good	Good	Good	Good	Good	Good	Good	Very Goo	Very Goo	Good	Good	
2021/05/17 8:27:46 PM GMT+5:30 2020-21		Good	Good		Excellent	Excellent	Good	Excellent	Good	Good	for future	Impovem	All good
2021/05/17 8:30:33 PM GMT+5:30 2020-21		Good	Good		Good	Good	Good	Good	Excellent	Very Goo	Good	Good	



Link to student Satisfaction Survey Report 2020-2021

<https://gcglhdh.org/downloads/NAAC/sssr/2020-21.pdf>



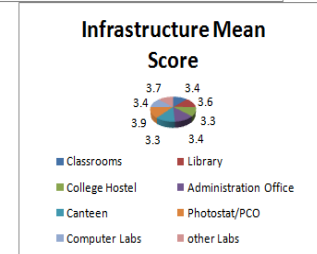
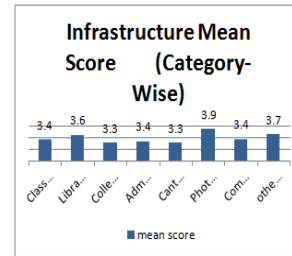
Above graphs shows the parameter-wise mean score and overall average score for all the parameters. Analyzing all the parameters, parents are satisfied with regard to college facilities and systems as mean score of this parameter stands at 3.7. Parents were satisfied with regard to college covid guidelines and online mode of teaching but lot of improvements can be done with regard to hostel facilities.

F. Overall Analysis and Interpretation of Infrastructure

Feedback Survey

Overall mean score for infrastructure regarding different categories of infrastructure is shown in following table:

Infrastructure		
S.No.	Infrastructure	Mean Score
1	Classrooms	3.4
2	Library	3.6
3	College Hostel	3.3
4	Administration Office	3.4
5	Canteen	3.3
6	Photostat/PCO	3.9
7	Computer Labs	3.4
8	Other Labs	3.7
Overall Mean Score		3.3



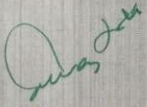
Above table and graph shows that average score for all the categories of infrastructure and its facilities lies above standard score of 3.0 which is an improvement over previous year. Facilities like hostel, canteen and classrooms demand regular and active attention of college authorities and this will add to overall satisfaction of our students.

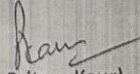
Action Taken Report: 2020-21

Action Taken Report: 2020-21

On the basis of evaluation report by the SSS through the feedback received on the teaching learning process, infrastructure, amenities by the students & parents and informal interactions with the teachers following actions were taken by the IQAC

1. 34 classrooms out of 46 rooms have been upgraded into smart class rooms.
2. Amount worth Rs. 6,49,612 was spent for the repair and maintenance of college infrastructure.
3. Amidst of COVID 19, college strengthened its IT Infrastructure wherein Rs. 31,56,906 to upgrade 21 more Smart rooms were added to initial 33 classrooms.
4. Labs were augmented with modern tools and equipments.
6. New instruments have been added to psychology, music (I), fine arts laboratories
7. Nearly 16 lakhs have been given to PWD for Underground water supply, Air conditioning of College Auditorium and Seminar-Hall renovation of the hostel boundary wall, hostel footpath.


Principal,
Govt. College for Girls
LUDHIANA.


(Dr. Pritam Kaur)
IQAC Coordinator
Govt. College for Girls

Session 2019-20

Sample feedback form Student:

Teachers Feedback from the students 2019-20

GOVT. COLLEGE FOR GIRLS, LUDHIANA

TEACHER FEEDBACK FORM
1. Fill this form for all the teachers who taught you during the session 2019-20.
2. Fill only once for each teacher.

* Indicates required question

SESSION *
2019-20

COURSE NAME *
B.A

SEMESTER *
SEMESTER-VI


Subject *
HOMESCIENCE

NAME OF TEACHER (MR./MRS./MISS./DR./SH.) *
Jaspreet Kaur (H.Sc.)

Give your response for the teacher you have selected.

1. Regularity in taking classes. *

Pre-fill responses, then click, "Get link"



Give your response for the teacher you have selected.

1. Regularity in taking classes. *

- Excellent
- Very Good
- Good
- Fair
- Average

2. Punctuality in class *

- Excellent
- Very Good
- Good
- Fair
- Average

3. Knowledge about subject taught *

- Excellent
- Very Good
- Good
- Fair
- Average

4. Ability to link current knowledge and practical experience while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

Pre-fill responses, then click "Get link"



5. Ability to involve students while teaching *

- Excellent
- Very Good
- Good
- Fair
- Average

6. Ability to maintain discipline in class *

- Excellent
- Very Good
- Good
- Fair
- Average

7. Communication skills in class *

- Excellent
- Very Good
- Good
- Fair
- Average

8. Use of modern teaching aids in lecture *

- Excellent
- Very Good
- Good

Pre-fill responses, then click "Get link"



Pre-fill responses, then click "Get link"

8. Use of modern teaching aids in lecture *

Excellent
 Very Good
 Good
 Fair
 Average

9. Availability outside the class *

Excellent
 Very Good
 Good
 Fair
 Average

10. Covers syllabus in time *

Excellent
 Very Good
 Good
 Fair
 Average

11. Uses fair internal evaluation process *

Excellent
 Very Good
 Good

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Very Good
 Good
 Fair
 Average

12. Gives practical projects/case studies that enhances learning of students *

Excellent
 Very Good
 Good
 Fair
 Average

13. Gives appropriate feedback to improve performance of students *

Excellent
 Very Good
 Good
 Fair
 Average

Suggestion if any.

Your answer _____

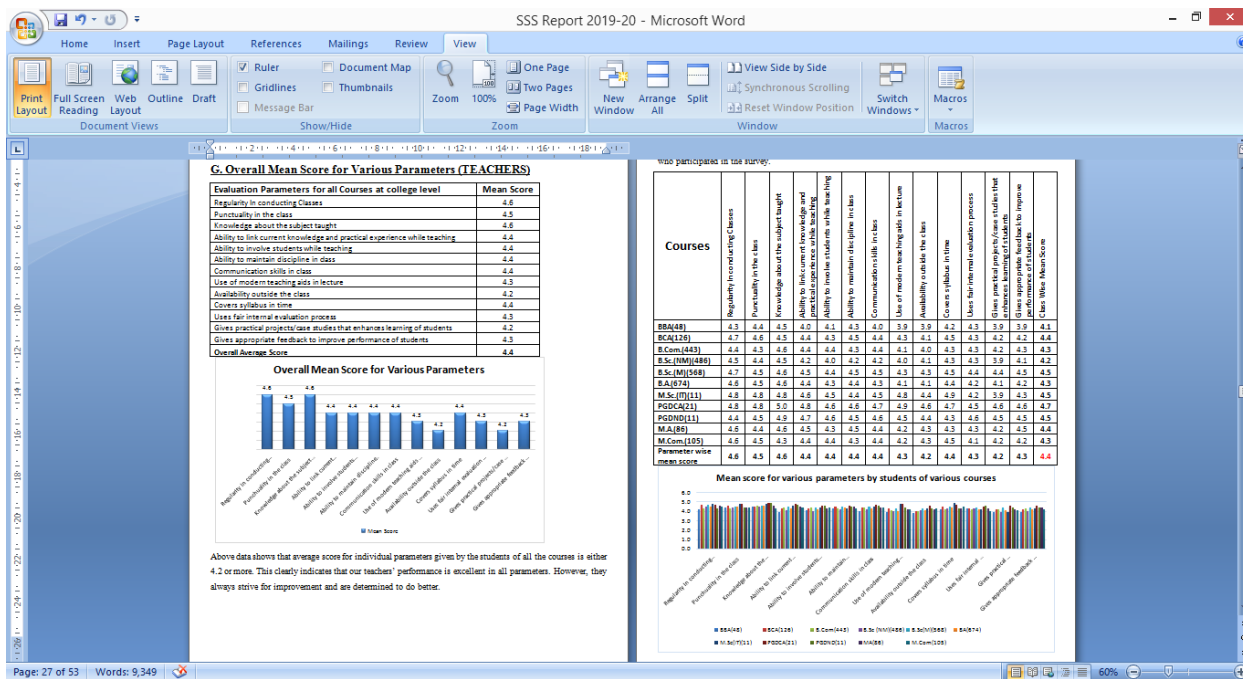
Back Submit Clear form

Teacher Feedback Form (Responses) ☆ 📁 Saved to Drive
File Edit View Insert Format Data Tools Extensions Help

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A1	Timestamp	SESSION	COURSE NAME	SEMESTER	Subject	NAME OF TEACHER (M	1. Regularity in taking cla	2. Punctuality in class	3. Knowledge
2	8/22/2020 14:01:36	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-VI	Maths	Harmeet Singh	Excellent	Excellent	Excellent
3	8/22/2020 14:03:17	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Physics	Kirpal Kaur	Excellent	Excellent	Excellent
4	8/22/2020 14:03:30	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Math teacher	Pawanpreet Kaur	Excellent	Excellent	Excellent
5	8/22/2020 14:05:05	2019-20	B.A	SEMESTER-II	Political science	Sujatha	Excellent	Excellent	Excellent
6	8/22/2020 14:05:25	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Best teacher	Harmeet Singh	Excellent	Excellent	Excellent
7	8/22/2020 14:05:28	2019-20	B.A	SEMESTER-II	Political science	Sujatha	Excellent	Excellent	Excellent
8	8/22/2020 14:05:48	2019-20	B.A	SEMESTER-II	Political science	Kriti Gupta	Excellent	Excellent	Excellent
9	8/22/2020 14:06:04	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Mechanics	Kirpal Kaur	Excellent	Excellent	Excellent
10	8/22/2020 14:06:28	2019-20	B.A	SEMESTER-II	Political science	Sujatha	Excellent	Excellent	Excellent
11	8/22/2020 14:07:08	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-VI	maths	Harmeet Singh	Very Good	Very Good	Excellent
12	8/22/2020 14:07:19	2019-20	B.A	SEMESTER-II	Physical	Rajinder Kaur	Excellent	Excellent	Excellent
13	8/22/2020 14:07:24	2019-20	B.A	SEMESTER-VI	Geography	Anupreet Kaur	Fair	Fair	Average
14	8/22/2020 14:07:29	2019-20	B.A	SEMESTER-II	Economics	Neetu Verma	Good	Very Good	Fair
15	8/22/2020 14:07:37	2019-20	B.A	SEMESTER-II	Physical education	Rajinder Kaur	Excellent	Excellent	Excellent
16	8/22/2020 14:08:25	2019-20	B.A	SEMESTER-VI	Teacher feedback form	Shikha Lekhi	Excellent	Excellent	Excellent
17	8/22/2020 14:08:31	2019-20	B.A	SEMESTER-II	Political science	Kriti Gupta	Good	Excellent	Excellent
18	8/22/2020 14:08:45	2019-20	B.A	SEMESTER-VI	Economics	Gurmeet Singh	Very Good	Excellent	Excellent
19	8/22/2020 14:09:05	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Calculus	Harmeet Singh	Very Good	Very Good	Good
20	8/22/2020 14:09:17	2019-20	B.SC. (NON-MEDICAL)	SEMESTER-II	Inorganic chemistry	Sikha Sharma	Very Good	Good	Very Good
21	8/22/2020 14:09:21	2019-20	B.A	SEMESTER-II	Public Administration	Dinesh Sharda	Very Good	Excellent	Excellent

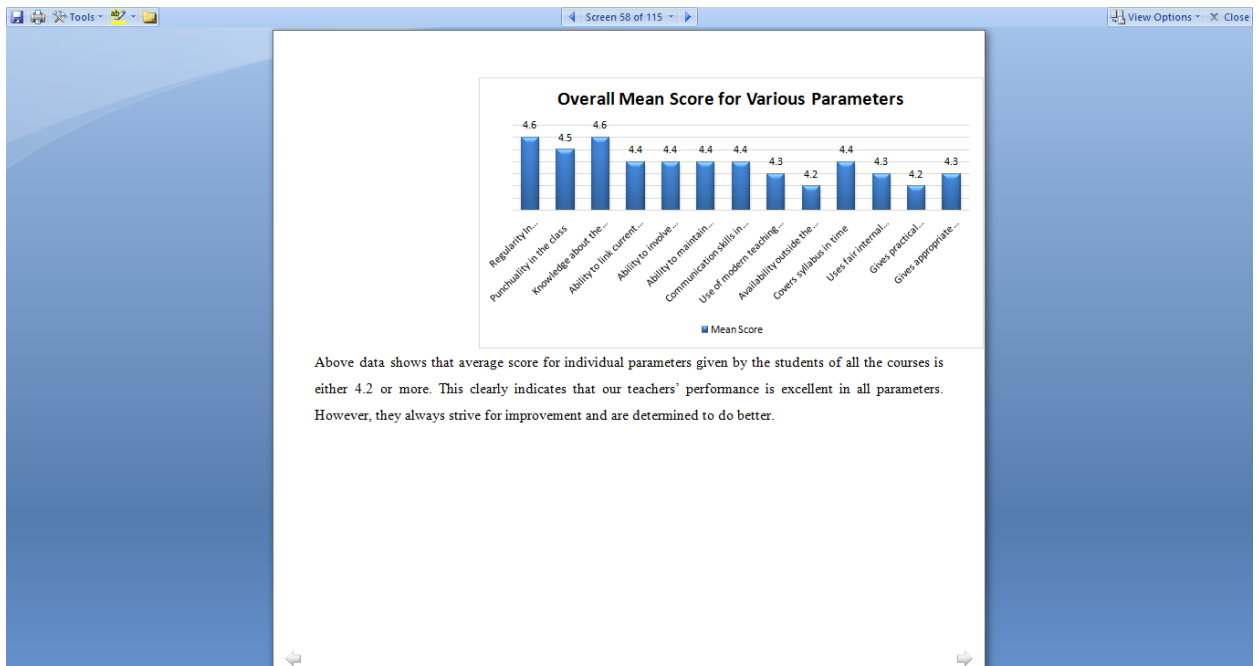
Form Responses 1



Screen 57 of 115

G. Overall Mean Score for Various Parameters (teachers)

Evaluation Parameters for all Courses at college level	Mean Score
Regularity In conducting Classes	4.6
Punctuality in the class	4.5
Knowledge about the subject taught	4.6
Ability to link current knowledge and practical experience while teaching	4.4
Ability to involve students while teaching	4.4
Ability to maintain discipline in class	4.4
Communication skills in class	4.4
Use of modern teaching aids in lecture	4.3
Availability outside the class	4.2
Covers syllabus in time	4.4
Uses fair internal evaluation process	4.3
Gives practical projects/case studies that enhances learning of students	4.2
Gives appropriate feedback to improve performance of students	4.3
Overall Average Score	4.4



2019-20 PARENT FEEDBACK FORM

Government College for Girls, Ludhiana
Parent Feedback Form

* Indicates required question

Session *
2019-2020

1. Ambience(example situation, atmosphere etc.) of the college with respect to the facilities given to your ward. *

Excellent
 Very Good
 Good
 Fair
 Average


2. The college environment is conducive for the overall development of your ward. *

Excellent
 Very Good
 Good
 Fair
 Average

3. My ward is happy with hostel facilities. (if applicable)

Excellent
 Very Good

Pre-fill responses, then click "Get link"



Fair
 Average

4. My ward is given enough exposure as far as career orientation is concerned. *

Excellent
 Very Good
 Good
 Fair
 Average

5. The environment of the college congenial for the students to discuss their problems. *

Excellent
 Very Good
 Good
 Fair
 Average


6. The authorities are easily approachable regarding any queries. *

Excellent
 Very Good
 Good
 Fair
 Average

7. I get feedback about my ward(whenever required). *

Excellent

Pre-fill responses, then click "Get link"



Excellent
 Good
 Fair
 Average

7. I get feedback about my ward(whenever required). *

Excellent
 Very Good
 Good
 Fair
 Average

i) specific reasons for selecting this college for your ward

Your answer _____

ii) suggestions for how this college can be made more effective for students.

Your answer _____

ii) Any other suggestions for quality education.

Your answer _____

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Google Forms

Screenshot of Excel file of feedback received from Parents with Timestamp: Session 2019-20

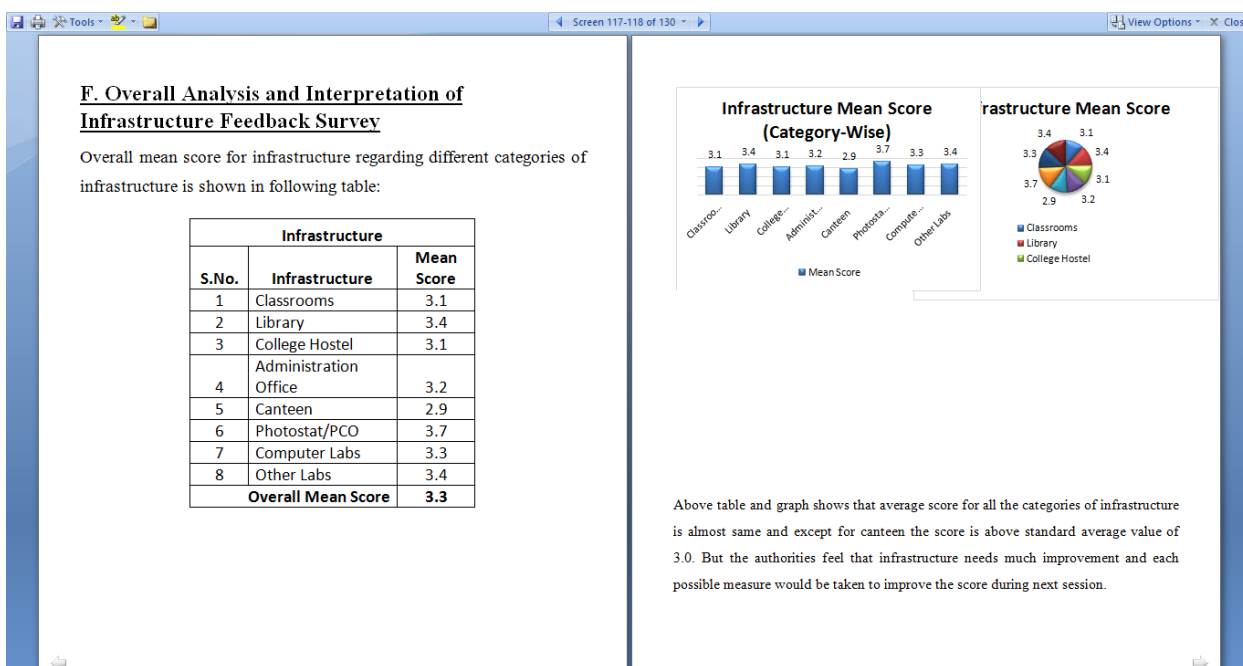
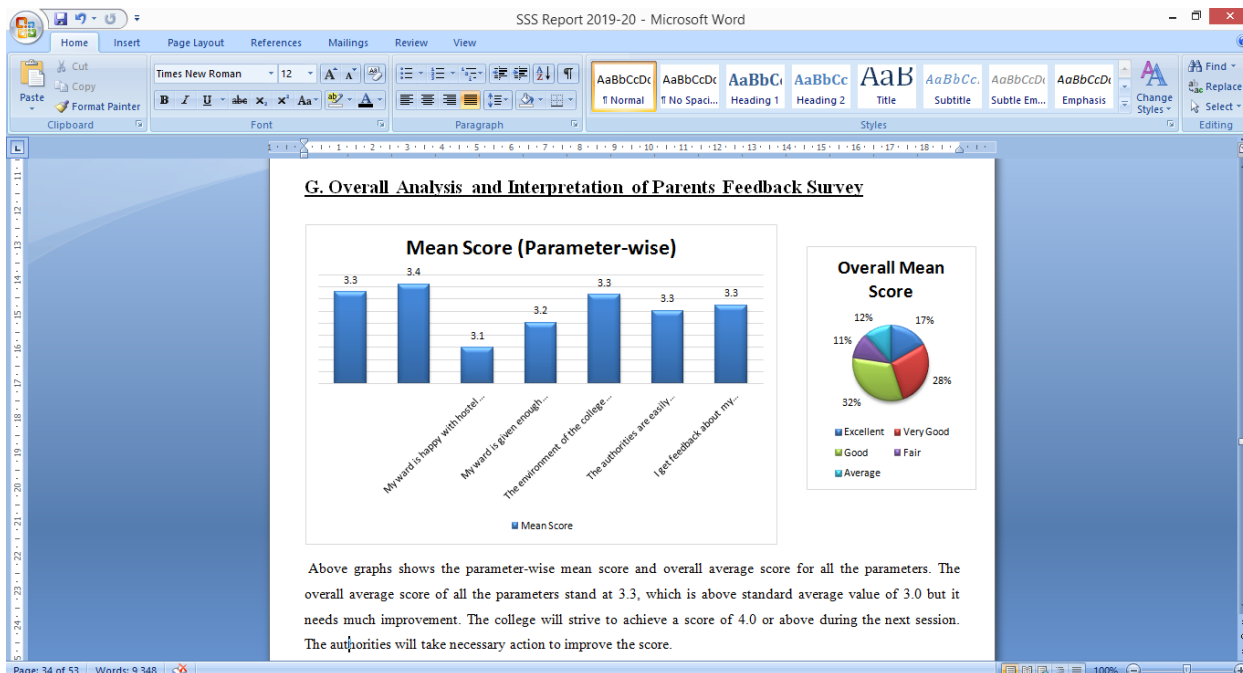
Feedback form-parent(2019-20) ☆ 📁 🌐

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A1	Timestamp	Session	1. Ambience(example sit	2. The college environme	3. My ward is happy with	4. My ward is given enou	5. The environment of th	6. The authorities are ea	7. I get feedback
2	8/15/2020 15:53:47	2019-2020	Good	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent
3	8/15/2020 15:55:31	2019-2020	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent
4	8/18/2020 12:56:56	2019-2020	Very Good	Excellent	Excellent	Excellent	Excellent	Excellent	Excellent
5	8/21/2020 11:06:18	2019-2020	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good	Very Good
6	8/21/2020 11:07:30	2019-2020	Excellent	Excellent	Excellent	Excellent	Very Good	Very Good	Very Good
7	8/21/2020 11:09:13	2019-2020	Average	Average	Average	Average	Average	Average	Average
8	8/21/2020 11:10:39	2019-2020	Average	Very Good	Very Good	Average	Average	Average	Average
9	8/21/2020 11:10:42	2019-2020	Average	Good	Very Good	Fair	Average	Average	Good
10	8/21/2020 11:11:06	2019-2020	Good	Fair	Very Good	Fair	Good	Fair	Average
11	8/21/2020 11:11:33	2019-2020	Good	Very Good	Average	Average	Average	Fair	Average
12	8/21/2020 11:11:34	2019-2020	Fair	Average	Very Good	Average	Fair	Average	Average
13	8/21/2020 11:13:08	2019-2020	Good	Very Good	Very Good	Good	Fair	Very Good	Good
14	8/21/2020 11:13:24	2019-2020	Good	Good	Fair	Good	Good	Good	Good
15	8/21/2020 11:13:57	2019-2020	Very Good	Very Good	Very Good	Very Good	Excellent	Very Good	Very Good
16	8/21/2020 11:15:30	2019-2020	Very Good	Excellent	Very Good	Excellent	Excellent	Very Good	Good
17	8/21/2020 11:15:43	2019-2020	Average	Average	Average	Average	Average	Good	Average
18	8/21/2020 11:16:08	2019-2020	Excellent	Excellent	Average	Good	Good	Good	Good
19	8/21/2020 11:16:17	2019-2020	Good	Good	Average	Good	Good	Good	Good
20	8/21/2020 11:16:26	2019-2020	Fair	Fair	Very Good	Fair	Fair	Good	Average
21	8/21/2020 11:17:17	2019-2020	Good	Good	Very Good	Good	Good	Good	Good

Form Responses 1



Link to student Satisfaction Survey Report 2019-2020

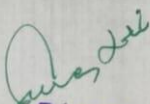
<https://gcglhdh.org/downloads/NAAC/sssr/2019-20.pdf>

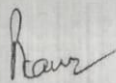
Action Taken Report: 2019-20

Action Taken Report: 2019-20

On the basis of evaluation report by the SSS through the feedback received on the teaching learning process, infrastructure, amenities by the students & parents and informal interactions with the teachers following actions were taken by the IQAC

1. GRC and SSS committees formed to collect feedback from students on teaching learning process, infrastructure, amenities from students and parents.
2. Following actions were taken to improve teaching learning process
 - a. *5 Course Module for Holistic Teaching* by Dr. Anjali Nigam from White Swan Consulting Group New Delhi.
 - b. *E-Learning resources* (LMS) by Dr. Tajinderpal Singh from UBS PU, Chandigarh.
 - c. *Designing effective lessons* - Understanding the e-pedagogy by Dr. Pargat Singh Garcha, Principal, GHG Khalsa College, Sudhar.
 - d. *How to create a rubric for student* evaluation by Dr. Jayanti Dutta, Deputy Director, HRDC, PU Chandigarh.
 - e. *Creating Teaching portfolio* by Dr. Jayanti Dutta, Deputy Director, HRDC, PU.


Principal,
Govt. College for Girls
LUDHIANA.


(Dr. Pritam Kaur)
IQAC Coordinator
Govt. College for Girls

Session 2018-19

Specimen Feed Back Performa by the Students for the Session 2018-19

Govt. College For Girls, Ludhiana

Student's Feed Back Form

In order to improve teaching - learning process you are required to give your objective observations on the items given below. This will be kept secret and will have no negative consequences upon you.

Name of the Teacher ^{Dr} Mamta Kachai Session 2018-19 Class B.Sc. II ^{Non med} Subject Physics

	POINTS TO BE CONSIDERED	Excellent	V.Good	Good	Average
1.	Regularity in conducting classes	✓			
2.	Maintenance of discipline in the class	✓			
3.	Knowledge of the subject matter	✓			
4.	Ability to explain the subject matter	✓			
5.	Ability to create interest in the subject		✓		
6.	Sense of humor			✓	
7.	Substantiate lectures with practical examples	✓			
8.	Completes the course in time	✓			
9.	Teaches all the units	✓			
10.	Legible writing	✓			
11.	Encourages discussions	✓			
12.	Voice is audible	✓			
13.	Available after the class	✓			
14.	Helpful outside, and in class	✓			
15.	Fair in evaluation	✓			
16.	Whether the questions asked test the understanding also		✓		
17.	Whether evaluation is done in time	✓			
18.	Whether the evaluation helps you to improve	✓			

Suggestions for improvements, if any.

NO, you are Perfect Teacher

Govt. College For Girls, Ludhiana

Student's Feed Back Form

In order to improve teaching - learning process you are required to give your objective observations on the items given below. This will be kept secret and will have no negative consequences upon you.

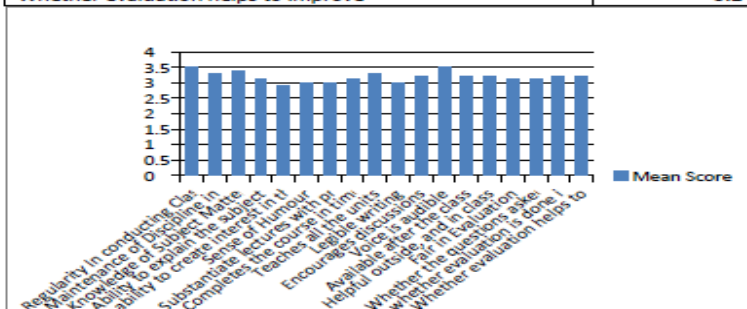
Name of the Teacher Mrs. H. Kaur Session 2018-19 Class B.Sc-T Subject Physics (Paper-C)

	POINTS TO BE CONSIDERED	Excellent	V.Good	Good	Average
1.	Regularity in conducting classes	✓			
2.	Maintenance of discipline in the class	✓			
3.	Knowledge of the subject matter	✓			
4.	Ability to explain the subject matter	✓			
5.	Ability to create interest in the subject	✓			
6.	Sense of humor	✓			
7.	Substantiate lectures with practical examples	✓			
8.	Completes the course in time	✓			
9.	Teaches all the units	✓			
10.	Legible writing	✓			
11.	Encourages discussions		✓		
12.	Voice is audible	✓			
13.	Available after the class	✓			
14.	Helpful outside, and in class	✓			
15.	Fair in evaluation	✓			
16.	Whether the questions asked test the understanding also		✓		
17.	Whether evaluation is done in time	✓			
18.	Whether the evaluation helps you to improve	✓			

Suggestions for improvements, if any.

G. Overall Mean Score for Various Parameters

Evaluation Parameters for Different Courses at college level	Mean Score
Regularity In conducting Classes	3.5
Maintenance of Discipline in the class	3.3
Knowledge of Subject Matter	3.4
Ability to explain the subject matter	3.1
Ability to create interest in the subject	2.9
Sense of Humour	3.0
Substantiate lectures with practical examples	3.0
Completes the course in time	3.1
Teaches all the units	3.3
Legible writing	3.0
Encourages discussions	3.2
Voice is audible	3.5
Available after the class	3.2
Helpful outside, and in class	3.2
Fair in Evaluation	3.1
Whether the questions asked tests the understanding also	3.1
whether evaluation is done in time	3.2
Whether evaluation helps to improve	3.2



Above data shows that average score for individual parameters given by the students of all the courses except one course is either 3.0 or more. This clearly indicates that our teachers' performance is excellent in all parameters. However they always strive for improvement and are determined to do better.

Link to student Satisfaction Survey Report 2018-2019

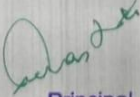
<https://gcgl dh.org/downloads/NAAC/sssr/2018-19.pdf>

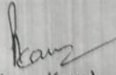
Action Taken Report: 2018-19

Action Taken Report: 2018-19

On the basis of feedback received from the students and analysed by SSS about the teaching learning process and informal meetings with the stakeholders following actions were taken by the IQAC

1. Amount worth Rs. 3,41,902 was utilized for purchasing 4 computers, UPS, A3 printer
2. A proposal regarding upgradation of existing ICT Facilities and e resources were created to make teaching learning process more effective and efficient.
3. Amount worth Rs. 5,79,260 (Community new course Advance Diploma in Beauty and Wellness College fund) was utilised for upgrading the Beauty and wellness Lab
4. Amount worth Rs. 12,46,175 was disbursed among Chemistry, Botany, Physics, Zoology and Bio-chemistry Labs for the upgradation.
5. To improve the fee collection facility liaison with HDFC Bank for the fee collection process through online and POS machines from session 2019-20.
6. Organized Happiness market, Health and Fitness fest and Yoga and Meditation camps/seminars with a focus on mental Wellness of students, faculty and employees
7. SSS Feedback form formats were reviewed and required modifications were recommended.


Principal
Govt. College for Girls
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(Dr. Pritam Kaur)
IQAC Coordinator
Govt. College for Girls

Session 2017-18

Specimen Feed Back Performa by the Students for the Session 2017-18

Govt. College For Girls, Ludhiana

Student's Feed Back Form

In order to improve teaching - learning process you are required to give your objective observations on the items given below. This will be kept secret and will have no negative consequences upon you.

Name of the Teacher Dr. Manita Kocher Session 2017-18 Class B.Sc III Subject Nuclear Physics

	POINTS TO BE CONSIDERED	Excellent	V.Good	Good	Average
1.	Regularity in conducting classes	✓			
2.	Maintenance of discipline in the class	✓			
3.	Knowledge of the subject matter	✓			
4.	Ability to explain the subject matter	✓			
5.	Ability to create interest in the subject		✓		
6.	Sense of humor		✓		
7.	Substantiate lectures with practical examples	✓			
8.	Completes the course in time	✓			
9.	Teaches all the units	✓			
10.	Deviates from the subject matter				
11.	Legible writing		✓		
12.	Encourages discussions	✓			
13.	Voice is audible	✓			
14.	Available after the class	✓			
15.	Helpful outside, and in class	✓			
16.	Fair in evaluation	✓			
17.	Whether the questions asked test the understanding also	✓			
18.	Whether evaluation is done in time	✓			
19.	Whether the evaluation helps you to improve	✓			

Suggestions for improvements, if any. No need of improvement.
You are already a perfect teacher.

Session 2017-18

Specimen Feed Back Performa by the Students for the Session 2017-18

Govt. College For Girls, Ludhiana

Student's Feed Back Form

In order to improve teaching - learning process you are required to give your objective observations on the items given below. This will be kept secret and will have no negative consequences upon you.

Name of the Teacher ^{Mrs.} Harleen Kaur Session 2017-18 Class Bsc(II) Subject Physics

	POINTS TO BE CONSIDERED	Excellent	V.Good	Good	Average
1.	Regularity in conducting classes	✓			
2.	Maintenance of discipline in the class	✓			
3.	Knowledge of the subject matter	✓			
4.	Ability to explain the subject matter	✓			
5.	Ability to create interest in the subject	✓			
6.	Sense of humor	✓			
7.	Substantiate lectures with practical examples	✓			
8.	Completes the course in time	✓			
9.	Teaches all the units	✓			
10.	Deviates from the subject matter				
11.	Legible writing	✓			
12.	Encourages discussions	✓			
13.	Voice is audible	✓			
14.	Available after the class	✓			
15.	Helpful outside, and in class	✓			
16.	Fair in evaluation	✓			
17.	Whether the questions asked test the understanding also	✓			
18.	Whether evaluation is done in time	✓			
19.	Whether the evaluation helps you to improve	✓			

Suggestions for improvements, if any.

Link to student Satisfaction Survey Report 2017-2018

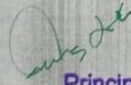
<https://gcgldh.org/downloads/NAAC/sssr/2017-18.pdf>

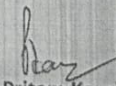
Action Taken Report: 2017-18

Action Taken Report: 2017-18

On the basis of feedback received from the students about the teaching learning process and informal meetings with the stakeholders following actions were taken by the IQAC

- Furniture worth Rs. 5,88,773 (PTA, HEIS, Hostel fund, RUSA Equity fund, and Community College fund) was purchased.
- Rs.6,69,875 (PTA, hostel and Community college fund) spent on flooring of class rooms.
- Rs. 39,053 (PTA and hostel fund) spent for repair of washrooms
- Rs. 2,54,442 was from PTA fund for extension of parking area with interlocking tiles.
- PG reading room created and furnished in library
- The work of increasing the height of boundary wall of the campus to increase security has been initiated.
- Advance Diploma in Beauty and wellness under UGC community college scheme has been applied to the UGC.


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